

## Appendix B

### Adult and Community Services Portfolio Plan 2009-10 Second Quarter Summary Update Report

#### **Outcome 1: Enhancing opportunities for all to have greater access to information and services and the ability to make choices to exercise control over their own lives**

Performance Indicators:	09/10 Actual	10/11 Quarter 2	10/11 Target	11/12 Target	12/13 Target
<b>National Indicators</b>					
1. Social care clients receiving self directed support (Direct payments and individual budgets). NI 130 (LAA, TSC).	749	1500	2250	*	*
2. Percentage of vulnerable people achieving independent living. NI 141.	80.56%	(Q1: 87.1, Q2 N/A)	87%	90%	90%
3. Percentage of vulnerable people who are supported to maintain independent living. NI 142.	97.94%	(Q1: 98.88, Q2 N/A)	>98%	>98%	>98%
<b>Local Indicators</b>					
1. No of Self-Assessments completed	New	N/A	*	*	*
2. No of new older people having support planning and brokerage	402	Cumulative 143	288	*	*
3. No of people receiving a service from Mencap Support Planning & Care Brokerage	248	TBA	200	*	*

\*Target to be confirmed.

#### **Outcome 2: Maximise Health and Quality of Life outcomes for vulnerable people through closer partnership working.**

Performance Indicators:	09/10 Actual	10/11 Quarter 2	10/11 Target	11/12 Target	12/13 Target
<b>National Indicators</b>					
1. All age cause mortality rate (standardised mortality rate per 100,000 population from all causes at all ages). NI 120.	TBA	Reported annually	M: 547 F: 389	M: 529 F: 378	*
2. Achieving independence for older people through rehabilitation/intermediate care. NI 125. (LAA).	77.3%	(Q1 82.67 Q2 N/A)	80	80	80
3. Delayed transfers of care (the average weekly rate of delayed transfers of care from all NHS hospitals, acute and non acute, per 100,000 population aged 18+). NI 131	5.82 people	(Q1 2.78 Q2 N/A)	5 people	*	*
4. Healthy life expectancy at age 65 (self reported health assessment). NI 137.	N/A	N/A	**	**	**
5. Adults with Learning Disabilities in settled accommodation. (% of adults with Learning Disabilities known to the Council in settled accommodation at the time of their assessment or latest review). NI 145.	56.6%	Reported annually	28%	28%	*

\* Target to be confirmed

\*\* Deleted – Place Survey Indicator

**Outcome 3: Enable vulnerable and disabled people to participate actively in their local communities and provide access to employment opportunities (paid and unpaid).**

Performance Indicators:	09/10 Actual	10/11 Quarter 2	10/11 Target	11/12 Target	12/13 Target
<b>National Indicators</b>					
1. Timeliness of social care assessments. NI 132 (LAA).	85.8%	93.4%	90%	*	*
2. Timeliness of social care packages following assessment. NI 133 (LAA).	90.6%	87.5%	95%	*	*
3. Carers receiving needs assessment or review and a specific carer's service, or advice and information. NI 135 (LAA).	36.7%	34.86%	25%	30%	35%
4. Adults with Learning Disabilities known to the Council in paid employment at the time of their assessment or latest review. NI 146.	16.2%	Reported annually	18%	*	*
5. Adults in contact with secondary mental health services in settled accommodation. NI 149.	77.7%	Reported annually	99%	99%	99%
6. Adults in contact with secondary mental health services in employment. NI 150.	7.9%	Reported annually	9.5%	9.5%	9.5%
7. Number of households living in temporary accommodation. NI 156 (LAA).	477	408	394	390	380
<b>Local Indicators</b>					
1. Number of people with learning disabilities who are accessing a) paid work b) voluntary work.	a) 145 b) 19	a) 158 b) 20	*	*	*
2. Homeless households approaching local authority's housing advice service(s) for whom housing advice casework intervention resolved their situation. BVPI 213.	9.61	14.99	>10	*	*
3. Proportion of households accepted as homeless who were previously accepted as homeless. BVPI 214.	1.29%	2.25%	<2%	<2%	<1.5%

\* Target to be confirmed

**Outcome 4: Ensure the safety and protection of vulnerable adults through a Safeguarding framework that protects people from risk of abuse and neglect.**

Performance Indicators:	09/10 Actual	10/11 Quarter 2	10/11 Target	11/12 Target	12/13 Target
<b>Local Indicators</b>					
1. Proportion of vacant social services posts.	12.85%	21.3%	15%	15%	15%
2. Proportion of strategy meetings/discussions held within 5 days of alert	64%	84.28%	90%	*	*
5. % of formal complaints responded to within 20 days.	66%	63%	70%	75%	*

\* Baseline not yet available. Targets cannot be set.